



REFUND POLICY

Refunds for Individual Activities:

A 100% program registration fee refund will be issued only if refund request form is received no less than 7 business days prior to the start of the program. A 50% program registration fee refund will be issued only if a refund request form is received prior to the first meeting of the program. There will be no program registration refund given after the first meeting of a program, except as defined under Medical Refund Request or in the case of a family moving.

Refunds for Team Sports Activities:

A 50% program registration fee refund will be issued for team sports after the draft has occurred, all refunds must be received prior to the first game. There will be no program registration refund given after the date of the first game of a season, except as defined under Medical Refund Request or in the case of a family moving.

Medical Refund Requests:

A pro-rated program registration fee refund will be issued if it is received prior to the half way point in the program. No refunds will be granted after that point. The pro rated amount will be based upon the number of sessions remaining in the program only if a refund request form is accompanied with a medical document. The request must be received within one week of the date of the injury. If you request a medical refund you will be removed from the roster.

Program Cancellation Refund:

A 100% registration refund will be issued when the Kingsbury Park District cancels a program for any reason.

Shelter Refunds:

Refunds will be issued only if the cancellation is made within seven days of making the reservation, as long as the shelter is reserved more than seven days prior to the reservation date. Reservations taken seven or fewer days prior to the reservation date must be paid at the time the reservation is taken, and no refunds will be issued. No substitute dates will be allowed.